Viewing a Completed Process Instance

View Graph	Remove Instance

Process ID	1_ticketingSystem_ticketingProcess
Process Definition ID	ticketingSystem#1#ticketingProcess
Process Version	1
Process name	Ticketing Process
State	closed.completed
Service Level Monitor	-
Requester	admin
Start Time	Tue Jul 23 17:20:15 SGT 2013
Limit	
Due Date	
Delay	
Finish Time	Thu Jul 25 11:40:04 SGT 2013
Time From Date Started	1 day(s) 18 hour(s) 19 minutes(s) 48 second(s)

Activity List

Activity ID	Activity Name	State	Service Level Monitor	
1_1_ticketingSystem_ticke	Submit Ticket	closed.completed	-	
2_1_ticketingSystem_ticke	Approve Ticket	closed.completed	-	
3_1_ticketingSystem_ticke	Route 1	closed.completed	-	
4_1_ticketingSystem_ticke	Execute Task	closed.completed	-	
5_1_ticketingSystem_ticke	Acknowledge Completion	closed.completed	-	

Figure 1: Viewing a Completed Process Instance

In this view, one can see the state, statistical data and the activity list of a particular process instance. In the activity list, one can click on a specific item to view the activity instance's information. (See Viewing a Completed Activity Instance.)

Actions that the administrator can perform on the process instance:

- **View Graph**
  Displays the workflow diagram
- **Remove Instance**
  Permanently deletes the process instance; process data will be removed as well