

# Viewing a Completed Process Instance

View GraphRemove Instance

**Process ID** 1\_ticketingSystem\_ticketingProcess  
**Process Definition ID** ticketingSystem#1#ticketingProcess  
**Process Version** 1  
**Process name** [Ticketing Process](#)  
**State** closed.completed  
**Service Level Monitor** -  
**Requester** admin  
**Start Time** Tue Jul 23 17:20:15 SGT 2013  
**Limit**  
**Due Date**  
**Delay**  
**Finish Time** Thu Jul 25 11:40:04 SGT 2013  
**Time From Date Started** 1 day(s) 18 hour(s) 19 minutes(s) 48 second(s)

[Activity List](#)

Activity ID	Activity Name	State	Service Level Monitor
1_1_ticketingSystem_ticke	Submit Ticket	closed.completed	-
2_1_ticketingSystem_ticke	Approve Ticket	closed.completed	-
3_1_ticketingSystem_ticke	Route 1	closed.completed	-
4_1_ticketingSystem_ticke	Execute Task	closed.completed	-
5_1_ticketingSystem_ticke	Acknowledge Completion	closed.completed	-

**Figure 1: Viewing a Completed Process Instance**

In this view, one can see the state, statistical data and the activity list of a particular process instance. In the activity list, one can click on a specific item to view the activity instance's information. (See [Viewing a Completed Activity Instance.](#))

Actions that the administrator can perform on the process instance:

- **View Graph**  
Displays the workflow diagram
- **Remove Instance**  
Permanently deletes the process instance; process data will be removed as well