

Viewing a Running Process Instance

View GraphAbort InstanceRemove InstanceRe-evaluate

Process ID 1_ticketingSystem_ticketingProcess
Process Definition ID ticketingSystem#1#ticketingProcess
Process Version 1
Process name [Ticketing Process](#)
State open.running
Service Level Monitor -
Requester admin
Start Time Tue Jul 23 17:20:15 SGT 2013
Limit
Due Date
Delay
Finish Time
Time From Date Started

[Activity List](#)

Activity ID	Activity Name	State	Service Level Monitor
1_1_ticketingSystem_ticke	Submit Ticket	closed.completed	-
2_1_ticketingSystem_ticke	Approve Ticket	closed.completed	-
3_1_ticketingSystem_ticke	Route 1	closed.completed	-
4_1_ticketingSystem_ticke	Execute Task	open.not_running.not_start	-

Figure 1: Viewing a Running Process Instance

In this view, one can see the state, statistical data and the activity list of a particular process instance. In the activity list, one can click on a specific item to view the activity instance's information. (See [Viewing a Running Activity Instance](#).)

Actions that the administrator can perform on the process instance:

- **View Graph**
Displays the workflow diagram, where the current activities are highlighted in yellow
- **Abort Instance**
Terminates the process instance, leaving the process data intact
- **Remove Instance**
Permanently deletes the process instance; process data will be removed as well
- **Re-evaluate**
In cases where participant mappings are changed before the process is completed, this action will allow pending assignments to be reassigned to the newly-mapped participants.

Process State

Typically, when a new process instance is created, the state of the process instance will be **open.running**.

If the process instance is aborted by the administrator's deliberate action, the state will become or when a new process design is deployed over

the same app version, then the state will become **closed.aborted**.

In natural progression, the process will come to an end with the state of **closed.completed**.