

User Notifications

Usually, we design a process to solve the main business problem, like in the example shown below. We exclude explicit tools for sending out email notifications to avoid complicating the process flow design.

The **User Notification** plugin is used to address this issue.

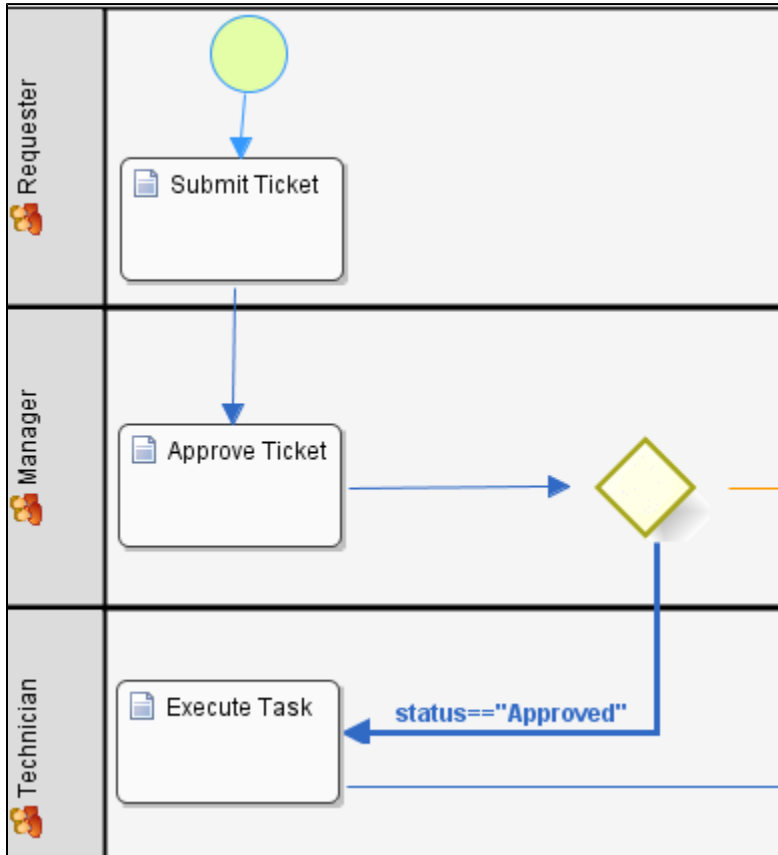


Figure 1: Typical Process Design Flow

Setting Up the User Notification Plugin

1. Go to **Properties and Export** in your app.
2. Go to **Set Plugin Default Properties**.
3. Select **User Notification**.
4. In the **Configure User Notification** tab, configure the email server as required.
5. In the **Email** tab, customize your email template as needed. It should be a generic email template as it will be used for all activities under your app.

Email

Configure User Notification > **Email** > Notification Link > Advanced

From *	<input type="text" value="info@domain.com"/>
CC	<input type="text"/>
Subject	<input type="text" value="New Task: #assignment.a"/>
Email Message	<pre>A new task has been created by the process #assignment.processName#</pre>

6. In the **Notification Link** tab, define the assignment link that will be shown at the end of the email message.

Notification Link

Configure User Notification > Email > **Notification Link** > Advanced

URL	<input type="text" value="http://localhost:8080/jw/wc"/>
Parameter Name <small>Activity Instance Id will pass to this parameter.</small>	<input type="text" value="activityId"/>
Parameter Passover Method	<input style="border: none; border-bottom: 1px solid #ccc;" type="text" value="As URL Request Parameter"/> ▼

Link to Userview Inbox

If you want to link it to your Userview Inbox, get the absolute URL to the inbox and key it in the **URL** field. Type "activityId" in the **Parameter Name** field and choose "As URL Request Parameter" in the **Parameter Passover Method** select box.

7. In the last tab, you may select activities that you would like to exclude from Task Notification.

Note: The **User Notification** plugin is designed for all activities in an app and not just for a selected few, but only one User Notification plugin can be configured per app. Nevertheless, it is possible for you to **manually** handle the notification for a specific activity by placing a tool after that activity in your process design, and then excluding it in the **Activity Exclusion** list in the User Notification plugin.

References

- [User Notification](#)