

User Notification

Definition

User Notification keeps users informed of new tasks, and User Notification being implemented at application level allows for greater customization of the notification content.

A one-time setup process, this plugin will be called every time a new task is created.

New Feature

This feature is enhanced in Joget Workflow v6 to support placing assignment link with a special hash variable.

Configure User Notification ?

CC

Subject

Email Message

A new task has been created by the process #assignment.processName#

HTML Content?

Figure 1: User Notification Properties

Name	Description
CC	<p>Fully qualified address is expected.</p> <p>Multiple values can be accepted by separating them with semicolons.</p> <div style="border: 1px solid gray; padding: 5px; margin: 5px 0;"> <p style="text-align: center;">CC: lets you send a copy of a message to someone who's interested, but is not the primary recipient.</p> </div>
Subject	Generic email subject to be used across all newly created assignment.
Email Message	<p>Generic email message to be used across all newly created assignment.</p> <div style="border: 1px solid purple; padding: 5px; margin: 5px 0;"> <p style="text-align: center; background-color: #d4b4ff;">New Feature</p> <p style="background-color: #d4d4d4;">This is a new feature in Joget Workflow v6.</p> </div> <p>You can use the special hash variable #assignment.link# to anchor the task hyperlink at a specified line in your email message.</p> <p>By default, the task hyperlink will appear at the bottom of the email message.</p>
HTML Content?	Check if "Email Message" is intended to be a HTML content.

Notification Link	
URL	<input type="text"/>
Link Name	<input type="text"/>
Parameter Name	<input type="text" value="activityId"/>
Parameter Passover Method	<input type="text" value="As URL Request Parameter"/>

Figure 2: User Notification Properties - Notification Link

Name	Description
URL	<p>URL</p> <p>Sample</p> <p>Include a link that points to a Userview Inbox.</p> <p><code>http://localhost:8080/jw/web/userview/leave_request_app/leave_userview//inbox</code></p> <p>In addition, you will need to include the extra parameter below in order for the assignment to show up.</p> <p><code>http://localhost:8080/jw/web/userview/leave_request_app/leave_userview//inbox?_mode=assignment</code></p>
Link Name	<p>Link label</p> <p>Sample</p> <p>Open my assignment</p>
Parameter Name	<p>Activity Instance ID will be passed to this parameter.</p> <p>Sample</p> <p>If you are pointing to an Inbox element in URL attribute above, then you should set this to:-</p> <p>activityId</p>
Parameter Passover Method	<ul style="list-style-type: none"> None As URL Request Parameter Append to URL <p>Sample</p> <p>If you are pointing to an Inbox element in URL attribute above, then you should set this to:-</p> <p>As URL Request Parameter</p>

SMTP Settings

Base URL *
eg. : <http://localhost:8080/jw>

From

SMTP Host

SMTP Port

Security

SMTP Username

SMTP Password

Figure 3: User Notification Properties - SMTP Settings

Name	Description
Base URL	Specify the server context path.
From	Sender email address to send email to the assignee and/or CC. <div style="border: 1px solid #ccc; padding: 5px; margin: 5px 0;"> Example no-reply@your-company-name.com </div>
SMTP Host	Email Server SMTP Host <div style="border: 1px solid #ccc; padding: 5px; margin: 5px 0;"> Example smtp.gmail.com </div>
SMTP Port	Email Server SMTP Port <div style="border: 1px solid #ccc; padding: 5px; margin: 5px 0;"> Typically, port 465 for SSL security option and 587 for TLS </div>
Security	<ul style="list-style-type: none"> ● None ● TLS ● SSL
SMTP Username	Email Server Account Username <div style="border: 1px solid #ccc; padding: 5px; margin: 5px 0;"> On Google email account, use your full email address. </div>
SMTP Password	Email Server Account Password <div style="border: 1px solid #ccc; padding: 5px; margin: 5px 0;"> Password submitted will be encrypted for security reason. </div>

Advanced

Configure User Notification > Email > Notification Link > Advanced

Activity Exclusion

Expense Approval Process (process1) - Approve Claim (approve_claim)
Expense Approval Process (process1) - Verify Claim (verify_claim)
Expense Approval Process (process1) - Resubmit Claim (resubmit_claim)
Expense Approval Process (process1) - Edit Claim (new_claim)

Figure 4: User Notification Properties - Advanced

Name	Description
Activity Exclusion	Include activity that you do not wish to notify its assignee.

Related: Video Tutorial on User Notification based on Joget Workflow v3



Unknown macro: 'widget'

Note: This tutorial video is also applicable to Joget Workflow v6.