

User Notification

User Notification keeps users informed of new tasks, and User Notification being implemented at application level allows for greater customization of the notification content. A one-time setup process, this plugin will be called every time a new task is created.

Video Tutorial on User Notification

You will need to specify the **email server settings** first, like in our example below.

Plugin Configuration

Configure User Notification

Configure User Notification > Email > Notification Link > Advanced

Base Url *	<input type="text" value="http://localhost:8080/jw"/>
SMTP Host *	<input type="text" value="mail.server.com"/>
SMTP Port *	<input type="text" value="25"/>
Does the SMTP need authentication?	<input checked="" type="checkbox"/>
SMTP Username	<input type="text" value="no-reply@server.com"/>
SMTP Password	<input type="password" value="....."/>

Then, you will need to **customize the email content**. Remember to **keep the email message generic** as it will be used by all process activities in the application.

Email

Configure User Notification > **Email** > Notification Link > Advanced

From *	<input type="text" value="no-reply@server.com"/>
CC	<input type="text"/>
Subject	<input type="text" value="New Task: #assignment.a"/>
Email Message	<pre>A new task has been created by the process #assignment.processName# Please login into the system to execute the task.</pre>

In the third tab, you will be able to customize the **task link** found in the email message so that it* points to the relevant userview* for users to execute assigned tasks.

Let us say, for instance, that you have created a userview with an Inbox element in the following path:-

http://localhost:8080/jw/web/userview/leave_request_app/leave_userview//inbox

In the **URL** attribute, you will need to key in the following:

http://localhost:8080/jw/web/userview/leave_request_app/leave_userview//inbox?_mode=assignment

In the **Parameter Name** attribute, key in "activityId" and choose "As URL Request Parameter" for the **Parameter Passover Method** attribute.

Notification Link

Configure User Notification > Email > Notification Link > Advanced

URL	<input type="text" value="http://localhost:8080/jw/w"/>
Parameter Name	<input type="text" value="activityId"/>
Parameter Passover Method	<input type="text" value="As URL Request Parameter"/>

The resulting link will be:

http://localhost:8080/jw/web/userview/leave_request/leave_userview//inbox?_mode=assignment&activityId=21497_21111_leave_request_leave_request_activity1

You are basically done with the setup.

In the next tab, you will be given an option **to exclude activities from sending out the notification email**. In our example case, for instance, we would want to exclude "Leave Application Process - Submit" activity because the user who started the process will be able to see the activity, anyway. Thus, there is no need for the system to send out the notification email.

Advanced

Configure User Notification > Email > Notification Link > Advanced

Activity Exclusion	<div><ul style="list-style-type: none">Leave Application Process - SubmitLeave Application Process - Approve Leave</div>
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Related Elements

- [User Notifications](#)