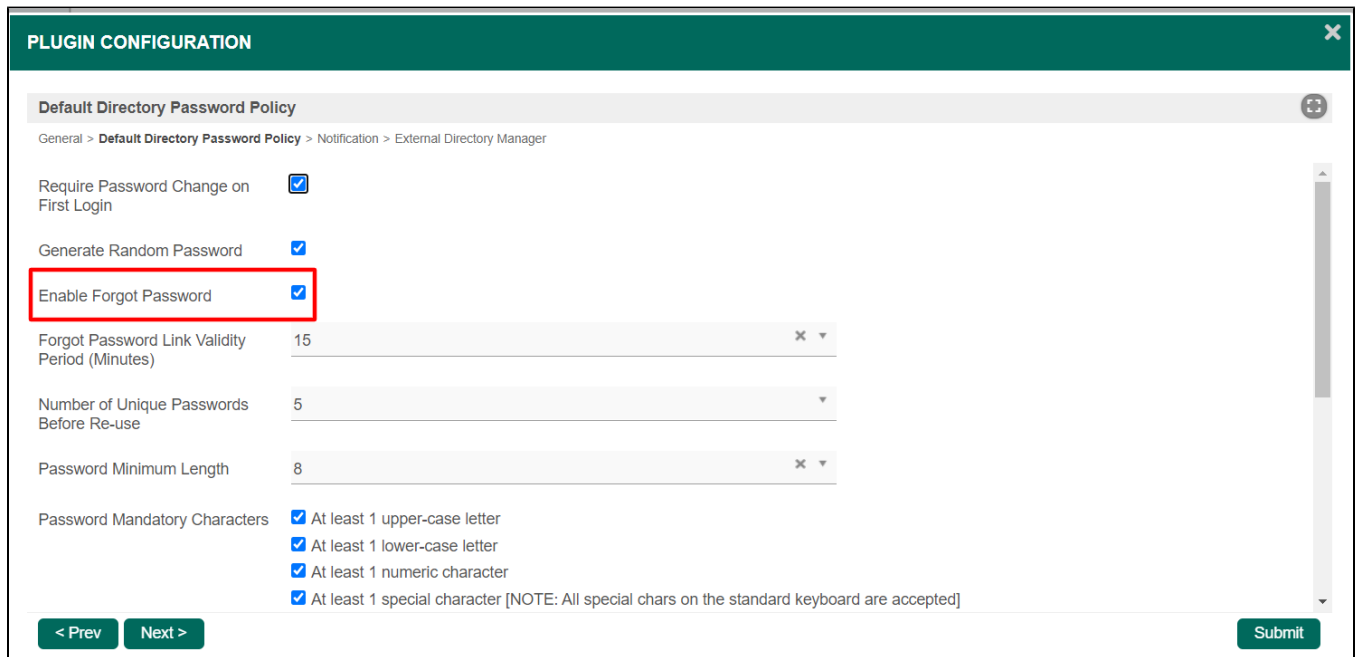


Forgot Password Feature

Joget now implements a "Forgot Password Feature". This Feature has to be enabled in Security Plugin.

Go to **System Settings>Directory Manager Settings>Configure Plugin(Security Enhanced Directory Manager)>Default Directory Password Policy**

Check "**Forgot Password Feature**" to enable the setting.



PLUGIN CONFIGURATION

Default Directory Password Policy

General > **Default Directory Password Policy** > Notification > External Directory Manager

Require Password Change on First Login

Generate Random Password

Enable Forgot Password

Forgot Password Link Validity Period (Minutes) 15

Number of Unique Passwords Before Re-use 5

Password Minimum Length 8

Password Mandatory Characters At least 1 upper-case letter
 At least 1 lower-case letter
 At least 1 numeric character
 At least 1 special character [NOTE: All special chars on the standard keyboard are accepted]

< Prev Next > Submit


Once "Enable Forgot Password" is checked, you see a link at the bottom of the credential fields. Click "**Forgot Password**". This will open a form that requires a username to be inputted



Username:

Password:

[Forgot Password](#)



Submit the username. This will send the password reset details to the registered Email address.

FORGOT PASSWORD

Username

*

Submit