

Office Working Hour Deadline

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Introduction

Office Working Hour Deadline Plugin is an essential addition to the working environment where **SLAs** and **deadlines** are implemented.

This plugin will intercept and override how calculations are made by Joget when calculating due dates for SLAs and deadlines imposed on a process.

The Office Working Hour Deadline plugin takes the following into account during calculations:

- Holidays
- Working Hours
- Working Days

Configure Office Working Hours

PLUGIN CONFIGURATION

Configure Office Working Hours

Configure Office Working Hours ?

Holidays

DATE (DD-MM-YYYY)

+

Weekends

☒ Sunday

☐ Monday

☐ Tuesday

☐ Wednesday

☐ Thursday

☐ Friday

☒ Saturday

Working Hours (From, 24-hour format) *

0900

Working Hours (To, 24-hour format) *

1800

Submit

Figure 1: Office Working Hour Deadline Properties

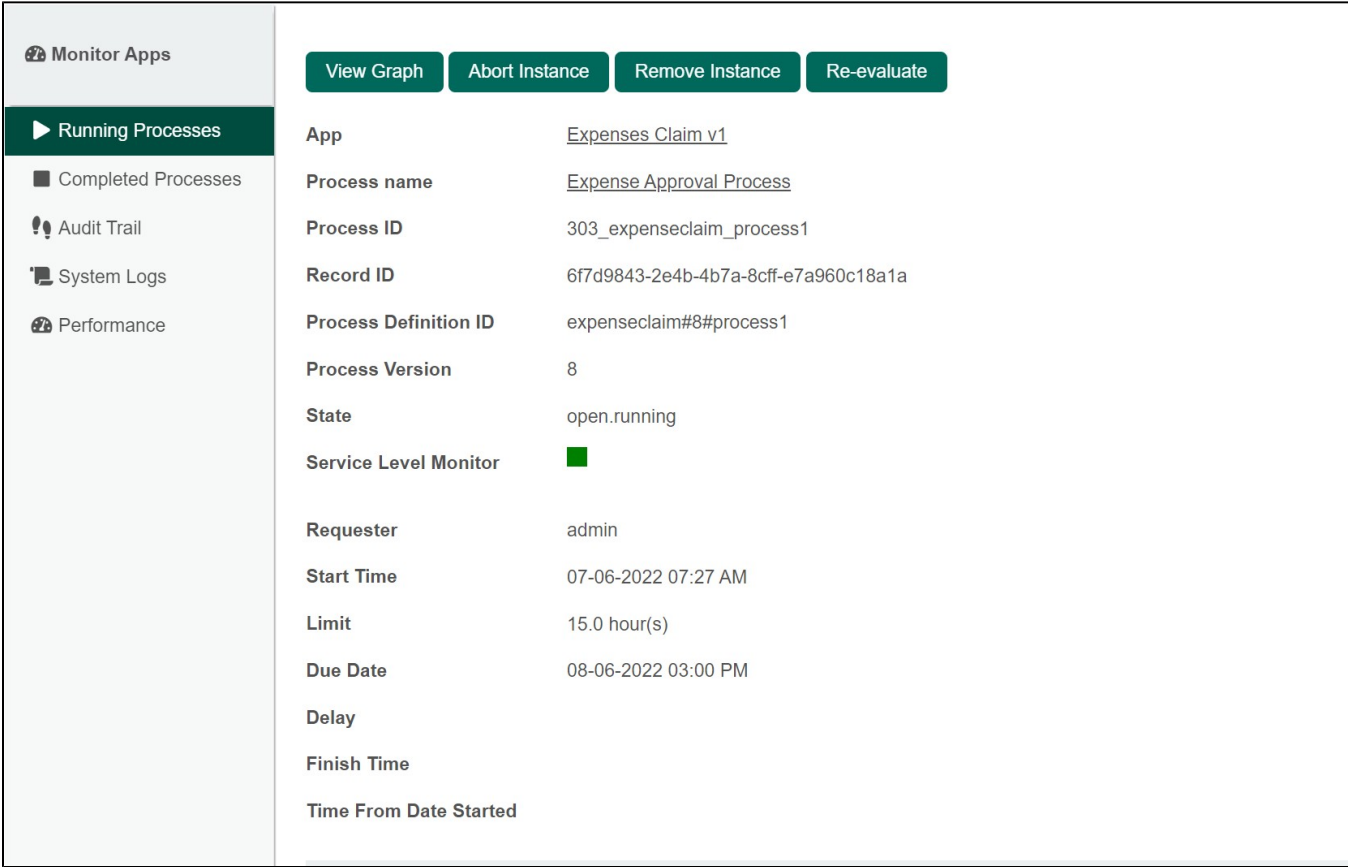


Figure 3: Sample process instance details view

A process instance is started on 5:48pm on 07 June. According to the process design, the process has a SLA of 15.0 hours.

With the Office Working Deadline plugin activated, the due date would not be a mere **7:27am + 15 hours**. It will be **7:27am + 10 working hours**, which means it will start from 9:00am.

On 07 June, there's only **9** working hours. On 08 June, which is another new working day, we will get a 6 hours from it Effectively, the due date would be on **08 June, 3:00pm**.

Related Documentation

[Deadlines](#) act as a timer which triggers an exception transition to another activity when a specified duration has elapsed.