

# User Notifications

Usually, we design a process to solve the main business problem, like in the example shown below. We exclude explicit tools for sending out email notifications to avoid complicating the process flow design.

The **User Notification** plugin is used to address this issue.

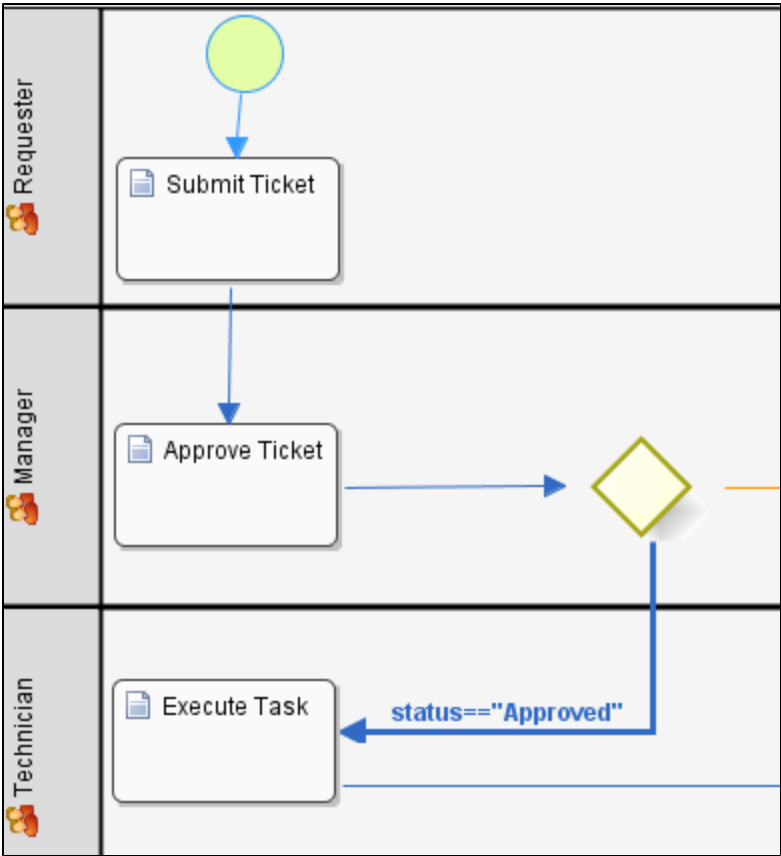


Figure 1: Typical Process Design Flow

## Setting Up the User Notification Plugin

1. Go to **Properties and Export** in your app.
2. Go to **Set Plugin Default Properties**.
3. Select **User Notification**.
4. In the **Configure User Notification** tab, configure the email server as required.
5. In the **Email** tab, customize your email template as needed. It should be a generic email template as it will be used for all activities under your app.

Email

Configure User Notification > Email > Notification Link > Advanced

From \*

info@domain.com

CC

Subject

New Task: #assignment.a

Email Message

A new task has been created by the process  
#assignment.processName#

6. In the **Notification Link** tab, define the assignment link that will be shown at the end of the email message.

**Notification Link**

Configure User Notification > Email > Notification Link > Advanced

URL

http://localhost:8080/jw/wc

Parameter Name

activityId

Activity Instance Id will pass to this parameter.

Parameter Passover Method

As URL Request Parameter ▼

**Link to Userview Inbox**

If you want to link it to your Userview Inbox, get the absolute URL to the inbox and key it in the **URL** field. Type "activityId" in the **Parameter Name** field and choose "As URL Request Parameter" in the **Parameter Passover Method** select box.

7. In the last tab, you may select activities that you would like to exclude from Task Notification.

**Note:** The **User Notification** plugin is designed for all activities in an app and not just for a selected few, but only one User Notification plugin can be configured per app. Nevertheless, it is possible for you to **manually** handle the notification for a specific activity by placing a tool after that activity in your process design, and then excluding it in the **Activity Exclusion** list in the User Notification plugin.

## Related Elements

- [User Notification](#)