

SLA

Definition
<p>SLA API will list all data present in the SLA database tables (app_report_*).</p> <p>This API must be used in conjunction with the Process Data Collector plugin via Plugin Default Properties, with SLA configured for app process(es) or activity(s), in order for this API to return meaningful information.</p>

SLA
<p><input type="checkbox"/> List SLA report</p>

	Name	Description																						
1	List SLA report	<p>List all data present in the SLA Report database tables.</p> <p>Able to filter or sort the returned results via parameters.</p> <table border="1"><thead><tr><th>Name</th><th>Description</th></tr></thead><tbody><tr><td>URL</td><td>/sla</td></tr><tr><td>HTTP Method</td><td>GET</td></tr></tbody></table> <p>Query String Parameters</p> <table border="1"><thead><tr><th>Parameter</th><th>Description</th></tr></thead><tbody><tr><td>appId</td><td>Filter the response by app via app ID.</td></tr><tr><td>appVersion</td><td>Filter the response by app version of the specified app ID. Must be used in conjunction with "appId" parameter.</td></tr><tr><td>processDefId</td><td>Filter the response by process via process definition ID.</td></tr><tr><td>sort</td><td>SLA data column to sort. Must be used in conjunction with "sortDescending" parameter.</td></tr><tr><td>sortDescending</td><td>Sort the specified "sort" parameter value in ascending or descending order. Expects a boolean value. Must be used in conjunction with "sort" parameter.</td></tr><tr><td>startOffset</td><td>Starting position of records to start query. Expects an integer.</td></tr><tr><td>pageSize</td><td>Number of results to return. Expects an integer.</td></tr></tbody></table> <p>Sample Response</p> <pre>[{ "minDelay": 0, "maxDelay": 0, "ratioWithDelay": 0, "serviceLevelMonitor": " ", "ratioOnTime": 100, "activityName": "Claimant Edit", "activityDefId": "new_claim" }, ]</pre>	Name	Description	URL	/sla	HTTP Method	GET	Parameter	Description	appId	Filter the response by app via app ID.	appVersion	Filter the response by app version of the specified app ID. Must be used in conjunction with "appId" parameter.	processDefId	Filter the response by process via process definition ID.	sort	SLA data column to sort. Must be used in conjunction with "sortDescending" parameter.	sortDescending	Sort the specified "sort" parameter value in ascending or descending order. Expects a boolean value. Must be used in conjunction with "sort" parameter.	startOffset	Starting position of records to start query. Expects an integer.	pageSize	Number of results to return. Expects an integer.
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