

SLA

Definition

SLA API will list all data present in the SLA database tables (`app_report_*`).

This API **must** be used in conjunction with the [Process Data Collector](#) plugin via [Plugin Default Properties](#), with SLA configured for app process(es) or activity(s), in order for this API to return meaningful information.

SLA

☐ List SLA report

	Name	Description																											
1	List SLA report	<div>List all data present in the SLA Report database tables.</div> <div>Able to filter or sort the returned results via parameters.</div> <table><tr><th>Name</th><th>Description</th></tr><tr><td>URL</td><td>/sla</td></tr><tr><td>HTTP Method</td><td>GET</td></tr><tr><td>Query String Parameters</td><td><table><tr><th>Parameter</th><th>Description</th></tr><tr><td>appld</td><td>Filter the response by app via app ID.</td></tr><tr><td>appVersion</td><td>Filter the response by app version of the specified app ID. Must be used in conjunction with "appld" parameter.</td></tr><tr><td>processDefId</td><td>Filter the response by process via process definition ID.</td></tr><tr><td>sort</td><td>SLA data column to sort. Must be used in conjunction with "sortDescending" parameter.</td></tr><tr><td>sortDescending</td><td>Sort the specified "sort" parameter value in ascending or descending order. Expects a boolean value. Must be used in conjunction with "sort" parameter.</td></tr><tr><td>startOffset</td><td>Starting position of records to start query. Expects an integer.</td></tr><tr><td>pageSize</td><td>Number of results to return. Expects an integer.</td></tr></table></td></tr><tr><td>Sample Response</td><td colspan="2"><pre>[{ "minDelay": 0, "maxDelay": 0, "ratioWithDelay": 0, "serviceLevelMonitor": " ", "ratioOnTime": 100, "activityName": "Claimant Edit", "activityDefId": "new_claim" }, ]</pre></td></tr></table>	Name	Description	URL	/sla	HTTP Method	GET	Query String Parameters	<table><tr><th>Parameter</th><th>Description</th></tr><tr><td>appld</td><td>Filter the response by app via app ID.</td></tr><tr><td>appVersion</td><td>Filter the response by app version of the specified app ID. Must be used in conjunction with "appld" parameter.</td></tr><tr><td>processDefId</td><td>Filter the response by process via process definition ID.</td></tr><tr><td>sort</td><td>SLA data column to sort. Must be used in conjunction with "sortDescending" parameter.</td></tr><tr><td>sortDescending</td><td>Sort the specified "sort" parameter value in ascending or descending order. Expects a boolean value. Must be used in conjunction with "sort" parameter.</td></tr><tr><td>startOffset</td><td>Starting position of records to start query. Expects an integer.</td></tr><tr><td>pageSize</td><td>Number of results to return. Expects an integer.</td></tr></table>	Parameter	Description	appld	Filter the response by app via app ID.	appVersion	Filter the response by app version of the specified app ID. Must be used in conjunction with "appld" parameter.	processDefId	Filter the response by process via process definition ID.	sort	SLA data column to sort. Must be used in conjunction with "sortDescending" parameter.	sortDescending	Sort the specified "sort" parameter value in ascending or descending order. Expects a boolean value. Must be used in conjunction with "sort" parameter.	startOffset	Starting position of records to start query. Expects an integer.	pageSize	Number of results to return. Expects an integer.	Sample Response	<pre>[{ "minDelay": 0, "maxDelay": 0, "ratioWithDelay": 0, "serviceLevelMonitor": " ", "ratioOnTime": 100, "activityName": "Claimant Edit", "activityDefId": "new_claim" }, ]</pre>	
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