

# Enabling Data Collection for SLA Implementation

You will need to enable the [Process Data Collector](#) plugin in your app's Plugin Default Properties before Joget can start collecting the data needed for the generation of [SLA Report Menu](#).

Go to **Properties & Export** > **Set Plugin Default Properties** > Choose **Process Data Collector**.

The screenshot shows the 'Design App: Expenses Claim' interface. On the left sidebar, 'Properties & Export' is selected. The main area displays the 'SET PLUGIN DEFAULT PROPERTIES' table. The 'Process Data Collector' row is highlighted.

Notes	Environment Variable	Message	Resources	Plugin Default Properties
<b>SET PLUGIN DEFAULT PROPERTIES</b>				
Form Data Update Tool	Used to update form data in a process.	5.0.0	Process Tool	
Id Generator Tool		5.0.0	Process Tool	
Import Tool	Import bulk data into a specific form's table by retrieving the CSV/Excel file from a form field and doing a simple column-to-field mapping.	5.0.0	Process Tool	
Json Tool	Reads a JSON feed URL, and inserts formatted data into form data table or workflow variable	5.0.0	Process Tool	
Multi Tools	Enable the use of multiple tools	7.0.0	Process Tool	
Office Working Hour Deadline	Calculate deadline based on office working hour.	5.0.0	Deadline	
Preset Form Data Tool	Create or fill form data in advance of its use.	5.0.0	Process Tool	
Process Data Collector	Save process data into app_report_* tables for reporting purposes	5.0.0	Audit Trail	
Push Notification Tool	Send Push Notification to users with PWA Notification enabled.	7.0.0	Process Tool	

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Figure 1: Enable Process Data Collector in the App

Without the Process Data Collector plugin enabled, you are likely to hit into the following error while accessing the SLA Report Menu in Userview.

```
java.lang.NullPointerException
    at org.joget.plugin.enterprise.SlaReportMenu.getJspPage(SlaReportMenu.java:83)
    at org.joget.apps.userview.model.UserviewMenu.getReadyJspPage(UserviewMenu.java:84)
    at sun.reflect.GeneratedMethodAccessor410.invoke(Unknown Source)
    at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:25)
    at java.lang.reflect.Method.invoke(Method.java:597)
    at javax.el.BeanELResolver.getValue(BeanELResolver.java:87)
    at javax.el.CompositeELResolver.getValue(CompositeELResolver.java:67)
    at org.apache.el.parser.AstValue.getValue(AstValue.java:169)
    at org.apache.el.ValueExpressionImpl.getValue(ValueExpressionImpl.java:189)
    at org.apache.jasper.runtime.PageContextImpl.proprietaryEvaluate(PageContextImpl.java:985)
    ...
```